



Title: Home Care Support Framework

Contract Reference: DN714737

Description:

Redcar & Cleveland Borough Council invite tenders from organisations who wish to be included on a Home Care Support framework. The framework consists of a provision within Redcar and Cleveland for Services to be provided to customers in their own homes who will be young people (16 years and over) and adults who have been assessed by the Council or the Clinical Commissioning Group as being eligible to receive care and/or support. Customers will have a range of needs, dependent on the level of their illness, disability, or frailty. There is no typical customer as needs may be very diverse with a great variety of complexity and services should reflect this. The contract is scheduled to commence on 1 November 2024 for a period of 4 years.

Department: Adults & Communities

Deadline for Submission of Bids:

BEFORE 14:00:00 HOURS ON WEDNESDAY, 15 MAY 2024

Contract Start Date: 1 November 2024

Contract End Date: 31 October 2028

Details of Extension Periods (where applicable): N/A

Further Details: Available via the NEPO portal [NEPO Portal](#), registration is free and once you have expressed an interest in the opportunity you have immediate access to the documentation.

If you need some guidance on how to submit your response through the NEPO Portal, NEPO has launched a series of short training videos designed to support organisations in developing and improving their public sector procurement skills.

You can find these on YouTube. These also include useful information on how to manage your online ProContract account. Videos include:

- [Webinar: Navigating the NEPO Portal](#)
- [Finding Opportunities and Expressing an Interest](#)
- [NEPO Portal: Account Maintenance](#)

