

Saltburn Cliff Tramway - Annual Pass Terms & Conditions 2026

1. Validity

- The Annual Pass entitles the named holder to unlimited travel for 12 months from the date of issue.
- If you arrive without your pass, you will be required to pay the standard fare.
- Travel is only permitted during normal operating periods.
- The pass cannot be used during winter maintenance or any other scheduled closures.
- Maintenance periods will be announced in advance.

3. Non-Transferability

- The pass is non-transferable and may only be used by the person named on it.
- We require original passes only; photocopies or photographs saved to mobiles phones will NOT be accepted as proof.
- Staff may verify the identity of pass holders at any time.
- Any misuse may result in the pass being revoked without refund or compensation.

4. Conduct

- Improper behaviour or misuse of the tramway may also result in the pass being revoked without refund or compensation.

5. Exclusions

- The Annual Pass is not valid for Santa's Grotto or any other special themed events.

6. Refunds and Lost Tickets

- No refunds or partial refunds will be issued for Annual Passes.
- If you lose your pass, please contact Saltburn Cliff Tramway on 01287 622528. A £10 administration charge will apply to issue replacements.